

Quality Policy

The Senior Management at Cropline Group Pty Ltd (CLG) is committed to promoting the use of a process-based approach to quality management and that decisions made within the company are considered using risk-based thinking. CLG will ensure that the effective mix of resources is made available to achieve the outputs required against our customers' requirements.

CLG is committed to the identification, evaluation, reporting of non-conformances, management review and communication to all workers to ensure quality objectives are met and procedures are effective in promoting continual improvement.

General Manager is committed to ensuring customer requirements are met and efforts are focused on enhancing customer satisfaction whilst meeting CLG statutory and regulatory requirements. We do this by ensuring that we understand and consistently meet the customers and regulatory requirements with regards to the products and services we deliver.

Whilst ensuring and maintaining our customer focus, our company will identify risks and opportunities associated with the conformity of our services against our customer and regulatory requirements. The Quality Policy is communicated throughout CLG through induction manuals, training events and by being displayed prominently throughout the site such as in the main entrance and also on our website.

The nominated Manager will review the Quality Policy in consultation with relevant persons at regular intervals (annually), or sooner when deemed necessary.



Signature:
General Manager

Date: 01/01/2022